

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

State Totals	Total Consumers	Total Units	Avg. per Consumer	Service Unit of Measure
Adult Consumer Protection Service	6	30	5.0	1 hour
Adult Daycare	190	2,253	11.9	1 hour
Advocacy	18	138	7.7	1 hour
Assisted Transportation	154	932	6.1	1 one-way trip
Caregiver Support	51	306	6.0	1 hour
Chore	1,120	9,820	8.8	1 hour
Congregate Meals	36	813	22.6	1 meal
Counseling	98	1,057	10.8	1 hour
Emergency Response System	568	835	1.5	1 client
Employment	6	6	1.0	1 placement
Home Delivered Meals	490	12,218	24.9	1 meal
Home Repair	170	6,969	41.0	1 hour
Homemaker	320	3,954	12.4	1 hour
Legal Assistance	38	146	3.8	1 hour
Legal Education	1	2	2.0	1 contact
Material Aide	892	3,482	3.9	1 client
Medication Management	23	128	5.6	1 client
Mental Health Outreach	212	1,555	7.3	1/4 hour
Nutrition Counseling	540	1,815	3.4	1 session
Nutrition Education	30	60	2.0	1 session
Outreach	2	6	3.0	1 contact
Personal Care	87	1,300	14.9	1 hour
Placement Service	1	1	1.0	1 hour
Preventive Health Promotion	4	183	45.8	1 contact
Protective Payee Service	1	10	10.0	1 contact
Reassurance	12	192	16.0	1 contact
Respite	305	7,561	24.8	1 hour
Retired Service Volunteer Program	8	32	4.0	1 placement
Senior Center	9	270	30.0	1 hour
Training & Education	1	60	60.0	1 hour
Transportation	882	21,040	23.9	1 one-way trip
Visiting	153	1,558	10.2	1 visit

Note: This report is provided as a tool that identifies unmet needs of elderly lowans that participate in the Case Management Program for Frail Elders (CMPFE) and should not be considered all inclusive and definitive.

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

NorthLand Area Agency on Aging

ALLAMAKEE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	60	10.0	1 hour
No Provider	6	60	10.0	
Emergency Response Syst	2	2	1.0	1 client
Funding Inadequate	2	2	1.0	
Home Delivered Meals	49	685	14.0	1 meal
No Provider	49	685	14.0	
Transportation	93	1,754	18.9	1 one-way trip
Funding Inadequate	12	180	15.0	
No Funding	58	1,410	24.3	
No Provider	23	164	7.1	

CLAYTON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	60	10.0	1 hour
No Provider	6	60	10.0	
Chore	6	60	10.0	1 hour
Funding Inadequate	6	60	10.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Delivered Meals	19	164	8.6	1 meal
Funding Inadequate	1	62	62.0	
No Provider	12	90	7.5	
Unable to Staff	6	12	2.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	7	70	10.0	1 hour
Funding Inadequate	7	70	10.0	
Nutrition Counseling	1	200	200.0	1 session
No Funding	1	200	200.0	
Transportation	36	2,731	75.9	1 one-way trip
No Funding	36	2,731	75.9	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

NorthLand Area Agency on Aging

FAYETTE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	27	282	10.4	1 hour
Funding Inadequate	18	180	10.0	
No Provider	9	102	11.3	
Congregate Meals	1	10	10.0	1 meal
No Provider	1	10	10.0	
Home Delivered Meals	69	871	12.6	1 meal
No Provider	69	871	12.6	
Material Aide	15	42	2.8	1 client
Funding Inadequate	6	33	5.5	
No Funding	9	9	1.0	
Mental Health Outreach	18	72	4.0	1/4 hour
Funding Inadequate	6	24	4.0	
No Provider	12	48	4.0	
Respite	15	294	19.6	1 hour
Funding Inadequate	6	144	24.0	
No Funding	9	150	16.7	
Transportation	49	1,184	24.2	1 one-way trip
Funding Inadequate	3	30	10.0	
No Funding	28	1,010	36.1	
No Provider	18	144	8.0	
HOWARD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	70	10.0	1 hour
No Provider	7	70	10.0	
Home Delivered Meals	46	498	10.8	1 meal
No Provider	46	498	10.8	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Transportation	12	144	12.0	1 one-way trip
No Funding	12	144	12.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

NorthLand Area Agency on Aging

WINNESHIEK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	18	456	25.3	1 hour
No Provider	18	456	25.3	
Emergency Response Syst	5	5	1.0	1 client
No Funding	5	5	1.0	
Home Delivered Meals	6	138	23.0	1 meal
No Provider	6	138	23.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Homemaker	10	155	15.5	1 hour
No Funding	10	155	15.5	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	
Respite	6	60	10.0	1 hour
No Funding	6	60	10.0	
Training & Education	1	60	60.0	1 hour
Funding Inadequate	1	60	60.0	
Transportation	13	334	25.7	1 one-way trip
No Funding	13	334	25.7	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Elderbridge Area Agency on Aging

CALHOUN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Transportation	12	4,506	375.5	1 one-way trip
No Funding	12	4,506	375.5	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Elderbridge Area Agency on Aging

CERRO GORDO	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Consumer Protection	6	30	5.0	1 hour
Funding Inadequate	6	30	5.0	
Adult Daycare	25	131	5.2	1 hour
Funding Inadequate	25	131	5.2	
Advocacy	12	132	11.0	1 hour
Funding Inadequate	6	60	10.0	
No Provider	6	72	12.0	
Assisted Transportation	49	364	7.4	1 one-way trip
Funding Inadequate	22	208	9.5	
No Funding	3	30	10.0	
No Provider	24	126	5.3	
Caregiver Support	37	199	5.4	1 hour
Funding Inadequate	25	169	6.8	
No Provider	12	30	2.5	
Chore	6	48	8.0	1 hour
No Provider	6	48	8.0	
Counseling	40	658	16.5	1 hour
Funding Inadequate	16	262	16.4	
No Provider	24	396	16.5	
Emergency Response Syst	19	19	1.0	1 client
Funding Inadequate	6	6	1.0	
Unable to Staff	13	13	1.0	
Employment	6	6	1.0	1 placement
No Provider	6	6	1.0	
Home Delivered Meals	11	273	24.8	1 meal
Funding Inadequate	5	123	24.6	
No Provider	6	150	25.0	
Home Repair	22	254	11.5	1 hour
Funding Inadequate	22	254	11.5	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Elderbridge Area Agency on Aging

Homemaker	6	120	20.0	1 hour
Funding Inadequate	6	120	20.0	
Legal Assistance	29	137	4.7	1 hour
Funding Inadequate	18	108	6.0	
No Provider	11	29	2.6	
Material Aide	85	970	11.4	1 client
Funding Inadequate	83	954	11.5	
No Funding	2	16	8.0	
Medication Management	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Nutrition Counseling	6	24	4.0	1 session
No Provider	6	24	4.0	
Nutrition Education	6	24	4.0	1 session
Funding Inadequate	6	24	4.0	
Outreach	1	5	5.0	1 contact
Funding Inadequate	1	5	5.0	
Preventive Health Promotio	3	3	1.0	1 contact
No Provider	3	3	1.0	
Respite	12	180	15.0	1 hour
No Funding	6	90	15.0	
Unable to Staff	6	90	15.0	
Senior Center	3	90	30.0	1 hour
No Provider	3	90	30.0	
Transportation	16	158	9.9	1 one-way trip
Funding Inadequate	12	108	9.0	
No Provider	4	50	12.5	
Visiting	9	60	6.7	1 visit
Funding Inadequate	9	60	6.7	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Elderbridge Area Agency on Aging

FLOYD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Repair	1	40	40.0	1 hour
Funding Inadequate	1	40	40.0	
Material Aide	2	10	5.0	1 client
Funding Inadequate	2	10	5.0	
FRANKLIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
HANCOCK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	6	30	5.0	1 one-way trip
No Provider	6	30	5.0	
Material Aide	38	314	8.3	1 client
Funding Inadequate	38	314	8.3	
Respite	1	30	30.0	1 hour
No Provider	1	30	30.0	
Transportation	3	300	100.0	1 one-way trip
No Provider	3	300	100.0	
HUMBOLDT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Home Repair	6	9	1.5	1 hour
No Funding	6	9	1.5	
Personal Care	1	8	8.0	1 hour
No Provider	1	8	8.0	
Transportation	6	108	18.0	1 one-way trip
No Provider	6	108	18.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Elderbridge Area Agency on Aging

KOSSUTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	55	9.2	1 hour
Funding Inadequate	5	50	10.0	
No Provider	1	5	5.0	
Home Repair	2	360	180.0	1 hour
No Funding	2	360	180.0	
Material Aide	1	100	100.0	1 client
No Funding	1	100	100.0	
Respite	1	16	16.0	1 hour
Funding Inadequate	1	16	16.0	
Transportation	5	5	1.0	1 one-way trip
No Funding	5	5	1.0	

POCAHONTAS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	2,166	2,166.0	1 hour
No Provider	1	2,166	2,166.0	
Transportation	21	387	18.4	1 one-way trip
Funding Inadequate	12	246	20.5	
No Funding	3	105	35.0	
No Provider	6	36	6.0	

SAC

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Mental Health Outreach	6	24	4.0	1/4 hour
No Provider	6	24	4.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Elderbridge Area Agency on Aging

WEBSTER

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	24	4.0	1 hour
No Provider	6	24	4.0	
Home Repair	5	4,726	945.2	1 hour
Funding Inadequate	4	4,025	1,006.3	
No Funding	1	701	701.0	
Homemaker	3	30	10.0	1 hour
No Funding	3	30	10.0	
Material Aide	2	150	75.0	1 client
Funding Inadequate	1	100	100.0	
No Funding	1	50	50.0	
Mental Health Outreach	6	120	20.0	1/4 hour
No Provider	6	120	20.0	
Nutrition Counseling	4	32	8.0	1 session
No Provider	4	32	8.0	
Transportation	12	2,664	222.0	1 one-way trip
Funding Inadequate	6	264	44.0	
No Provider	6	2,400	400.0	

WINNEBAGO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Congregate Meals	5	115	23.0	1 meal
Funding Inadequate	5	115	23.0	
Transportation	6	108	18.0	1 one-way trip
No Provider	6	108	18.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Elderbridge Area Agency on Aging

WORTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	20	20.0	1 hour
No Provider	1	20	20.0	
Congregate Meals	3	93	31.0	1 meal
No Provider	3	93	31.0	
Home Repair	1	100	100.0	1 hour
Funding Inadequate	1	100	100.0	
Homemaker	3	39	13.0	1 hour
No Provider	3	39	13.0	
Material Aide	8	27	3.4	1 client
Funding Inadequate	5	24	4.8	
No Funding	3	3	1.0	
Outreach	1	1	1.0	1 contact
No Provider	1	1	1.0	
Personal Care	3	27	9.0	1 hour
No Provider	3	27	9.0	
Senior Center	6	180	30.0	1 hour
No Provider	6	180	30.0	

WRIGHT

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Nutrition Counseling	268	1,240	4.6	1 session
No Provider	268	1,240	4.6	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Northwest Aging Association

BUENA VISTA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	7	49	7.0	1 hour
No Provider	7	49	7.0	
Mental Health Outreach	6	48	8.0	1/4 hour
No Provider	6	48	8.0	
Transportation	6	60	10.0	1 one-way trip
Funding Inadequate	6	60	10.0	

CLAY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	2	2	1.0	1 hour
No Funding	2	2	1.0	
Mental Health Outreach	6	72	12.0	1/4 hour
Funding Inadequate	6	72	12.0	

DICKINSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	10	5.0	1 hour
No Provider	2	10	5.0	
Mental Health Outreach	3	24	8.0	1/4 hour
Funding Inadequate	3	24	8.0	

EMMET

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	22	366	16.6	1 hour
No Provider	22	366	16.6	
Homemaker	6	96	16.0	1 hour
Unable to Staff	6	96	16.0	

LYON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	60	402	6.7	1 hour
No Provider	60	402	6.7	
Transportation	6	36	6.0	1 one-way trip
No Provider	6	36	6.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Northwest Aging Association

OBRIEN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	9	3.0	1 hour
Funding Inadequate	3	9	3.0	

OSCEOLA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	73	338	4.6	1 hour
Funding Inadequate	5	20	4.0	
No Funding	12	48	4.0	
No Provider	56	270	4.8	
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Transportation	2	16	8.0	1 one-way trip
No Provider	2	16	8.0	
Visiting	7	50	7.1	1 visit
No Provider	7	50	7.1	

PALO ALTO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	30	10.0	1 hour
No Provider	3	30	10.0	
Respite	9	45	5.0	1 hour
No Provider	9	45	5.0	
Visiting	2	20	10.0	1 visit
No Provider	2	20	10.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Northwest Aging Association

SIoux	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	216	36.0	1 hour
No Provider	6	216	36.0	
Chore	112	678	6.1	1 hour
Funding Inadequate	6	48	8.0	
No Provider	106	630	5.9	
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Delivered Meals	6	138	23.0	1 meal
No Funding	6	138	23.0	
Mental Health Outreach	6	96	16.0	1/4 hour
No Provider	6	96	16.0	
Transportation	6	24	4.0	1 one-way trip
No Funding	6	24	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Siouxland Area Agency on Aging

CHEROKEE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	4	24	6.0	1 hour
No Provider	4	24	6.0	
Counseling	6	30	5.0	1 hour
No Funding	6	30	5.0	
Home Delivered Meals	8	496	62.0	1 meal
No Funding	7	434	62.0	
No Provider	1	62	62.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Nutrition Counseling	6	48	8.0	1 session
No Funding	6	48	8.0	
Transportation	1	30	30.0	1 one-way trip
Funding Inadequate	1	30	30.0	
Visiting	5	50	10.0	1 visit
Funding Inadequate	5	50	10.0	

IDA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	19	380	20.0	1 hour
Funding Inadequate	7	140	20.0	
No Funding	12	240	20.0	
Respite	6	288	48.0	1 hour
Unable to Staff	6	288	48.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Siouxland Area Agency on Aging

MONONA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	16	136	8.5	1 hour
Funding Inadequate	16	136	8.5	
Counseling	4	80	20.0	1 hour
Funding Inadequate	4	80	20.0	
Emergency Response Syst	8	8	1.0	1 client
Funding Inadequate	8	8	1.0	
Home Delivered Meals	22	586	26.6	1 meal
Funding Inadequate	16	448	28.0	
No Provider	6	138	23.0	
Transportation	20	114	5.7	1 one-way trip
Funding Inadequate	4	12	3.0	
No Funding	6	66	11.0	
No Provider	10	36	3.6	

PLYMOUTH

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	216	18.0	1 hour
No Provider	12	216	18.0	
Counseling	14	85	6.1	1 hour
Funding Inadequate	3	30	10.0	
No Provider	11	55	5.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Home Repair	2	40	20.0	1 hour
Funding Inadequate	2	40	20.0	
Transportation	6	36	6.0	1 one-way trip
Funding Inadequate	6	36	6.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Siouxland Area Agency on Aging

WOODBURY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	12	378	31.5	1 hour
Funding Inadequate	12	378	31.5	
Caregiver Support	1	21	21.0	1 hour
Funding Inadequate	1	21	21.0	
Chore	29	420	14.5	1 hour
Funding Inadequate	23	360	15.7	
No Provider	6	60	10.0	
Congregate Meals	14	344	24.6	1 meal
Funding Inadequate	8	206	25.8	
No Provider	6	138	23.0	
Counseling	8	40	5.0	1 hour
Funding Inadequate	8	40	5.0	
Emergency Response Syst	10	10	1.0	1 client
Unable to Staff	10	10	1.0	
Home Delivered Meals	38	1,289	33.9	1 meal
Funding Inadequate	32	917	28.7	
No Funding	6	372	62.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	1	1.0	
Homemaker	6	60	10.0	1 hour
Funding Inadequate	6	60	10.0	
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Nutrition Counseling	1	5	5.0	1 session
No Funding	1	5	5.0	
Personal Care	11	135	12.3	1 hour
Funding Inadequate	6	30	5.0	
No Funding	5	105	21.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Siouxland Area Agency on Aging

Respite	23	450	19.6	1 hour
Funding Inadequate	23	450	19.6	
Transportation	86	740	8.6	1 one-way trip
Funding Inadequate	49	474	9.7	
No Funding	6	60	10.0	
No Provider	19	122	6.4	
Unable to Staff	12	84	7.0	
Visiting	24	630	26.3	1 visit
Funding Inadequate	12	504	42.0	
No Provider	6	120	20.0	
Unable to Staff	6	6	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Hawkeye Valley Area Agency on Aging

BLACK HAWK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	6	6	1.0	1 hour
No Funding	6	6	1.0	
Home Repair	2	101	50.5	1 hour
Funding Inadequate	1	1	1.0	
No Funding	1	100	100.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Personal Care	4	160	40.0	1 hour
Funding Inadequate	4	160	40.0	
BUCHANAN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	12	66	5.5	1 hour
Funding Inadequate	6	6	1.0	
No Provider	6	60	10.0	
CHICKASAW	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	2	124	62.0	1 meal
No Funding	2	124	62.0	
HARDIN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	193	1,448	7.5	1 hour
Funding Inadequate	12	120	10.0	
No Provider	181	1,328	7.3	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Mental Health Outreach	17	116	6.8	1/4 hour
No Provider	17	116	6.8	
Transportation	6	24	4.0	1 one-way trip
Funding Inadequate	6	24	4.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Hawkeye Valley Area Agency on Aging

MARSHALL

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	13	334	25.7	1 hour
No Provider	13	334	25.7	
Chore	12	60	5.0	1 hour
No Provider	12	60	5.0	
Material Aide	4	4	1.0	1 client
Funding Inadequate	4	4	1.0	
Mental Health Outreach	12	72	6.0	1/4 hour
No Provider	12	72	6.0	
Visiting	60	492	8.2	1 visit
No Provider	60	492	8.2	

TAMA

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	1	20	20.0	1 hour
Unable to Staff	1	20	20.0	
Transportation	6	120	20.0	1 one-way trip
No Provider	6	120	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Scenic Valley Area Agency on Aging

DELAWARE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	56	56.0	1 hour
Funding Inadequate	1	56	56.0	
Chore	20	224	11.2	1 hour
Funding Inadequate	8	68	8.5	
No Funding	6	36	6.0	
No Provider	6	120	20.0	
Emergency Response Syst	44	44	1.0	1 client
No Funding	6	6	1.0	
No Provider	38	38	1.0	
Home Delivered Meals	19	589	31.0	1 meal
Funding Inadequate	13	349	26.8	
No Funding	6	240	40.0	
Homemaker	7	153	21.9	1 hour
Funding Inadequate	7	153	21.9	
Material Aide	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Mental Health Outreach	12	102	8.5	1/4 hour
No Funding	6	6	1.0	
No Provider	6	96	16.0	
Personal Care	6	30	5.0	1 hour
No Provider	6	30	5.0	
Transportation	5	800	160.0	1 one-way trip
Unable to Staff	5	800	160.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Scenic Valley Area Agency on Aging

DUBUQUE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	1	12	12.0	1 hour
Funding Inadequate	1	12	12.0	
Home Delivered Meals	4	124	31.0	1 meal
Funding Inadequate	4	124	31.0	
Material Aide	15	32	2.1	1 client
Funding Inadequate	14	23	1.6	
No Funding	1	9	9.0	
JACKSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	78	816	10.5	1 hour
Funding Inadequate	18	198	11.0	
No Funding	12	90	7.5	
No Provider	42	498	11.9	
Unable to Staff	6	30	5.0	
Home Repair	10	11	1.1	1 hour
Funding Inadequate	10	11	1.1	
Respite	1	14	14.0	1 hour
Unable to Staff	1	14	14.0	
Transportation	7	34	4.9	1 one-way trip
Unable to Staff	7	34	4.9	
Visiting	12	60	5.0	1 visit
No Provider	12	60	5.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Generations Area Agency on Aging

CLINTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Counseling	6	6	1.0	1 hour
No Provider	6	6	1.0	
Nutrition Counseling	249	249	1.0	1 session
Funding Inadequate	3	3	1.0	
No Provider	246	246	1.0	
MUSCATINE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	34	421	12.4	1 hour
Funding Inadequate	6	120	20.0	
No Provider	28	301	10.8	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	6	6	1.0	1 client
No Funding	6	6	1.0	
Transportation	12	12	1.0	1 one-way trip
No Provider	12	12	1.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Generations Area Agency on Aging

SCOTT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	6	24	4.0	1 one-way trip
Funding Inadequate	6	24	4.0	
Emergency Response Syst	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Material Aide	3	6	2.0	1 client
Funding Inadequate	2	5	2.5	
No Funding	1	1	1.0	
Medication Management	3	93	31.0	1 client
No Provider	3	93	31.0	
Placement Service	1	1	1.0	1 hour
No Provider	1	1	1.0	
Respite	6	60	10.0	1 hour
Funding Inadequate	6	60	10.0	
Transportation	4	40	10.0	1 one-way trip
Funding Inadequate	4	40	10.0	
Visiting	6	30	5.0	1 visit
No Provider	6	30	5.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Heritage Area Agency on Aging

BENTON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	11	11	1.0	1 client
Funding Inadequate	6	6	1.0	
No Funding	5	5	1.0	
Home Repair	3	3	1.0	1 hour
Funding Inadequate	3	3	1.0	
Material Aide	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Transportation	5	100	20.0	1 one-way trip
No Funding	5	100	20.0	
CEDAR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	10	10	1.0	1 client
Funding Inadequate	2	2	1.0	
No Funding	8	8	1.0	
Material Aide	7	7	1.0	1 client
Funding Inadequate	7	7	1.0	
Personal Care	6	60	10.0	1 hour
Unable to Staff	6	60	10.0	
IOWA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	27	135	5.0	1 hour
Funding Inadequate	27	135	5.0	
Emergency Response Syst	15	15	1.0	1 client
Funding Inadequate	15	15	1.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	5	7	1.4	1 client
Funding Inadequate	5	7	1.4	
Mental Health Outreach	8	44	5.5	1/4 hour
No Provider	8	44	5.5	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Heritage Area Agency on Aging

JOHNSON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Caregiver Support	1	20	20.0	1 hour
No Provider	1	20	20.0	
Chore	42	385	9.2	1 hour
Funding Inadequate	22	244	11.1	
No Provider	17	126	7.4	
Unable to Staff	3	15	5.0	
Congregate Meals	13	251	19.3	1 meal
Funding Inadequate	9	243	27.0	
No Funding	4	8	2.0	
Emergency Response Syst	10	65	6.5	1 client
Funding Inadequate	1	1	1.0	
No Funding	5	60	12.0	
No Provider	4	4	1.0	
Home Delivered Meals	16	770	48.1	1 meal
Funding Inadequate	16	770	48.1	
Home Repair	19	182	9.6	1 hour
Funding Inadequate	15	130	8.7	
No Funding	4	52	13.0	
Homemaker	21	155	7.4	1 hour
Funding Inadequate	21	155	7.4	
Material Aide	17	33	1.9	1 client
Funding Inadequate	16	32	2.0	
No Funding	1	1	1.0	
Medication Management	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Mental Health Outreach	29	212	7.3	1/4 hour
Funding Inadequate	6	48	8.0	
No Funding	6	24	4.0	
No Provider	17	140	8.2	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Heritage Area Agency on Aging

Nutrition Counseling	4	16	4.0	1 session
No Provider	4	16	4.0	
Nutrition Education	4	16	4.0	1 session
No Provider	4	16	4.0	
Reassurance	12	192	16.0	1 contact
No Funding	6	186	31.0	
No Provider	6	6	1.0	
Transportation	18	106	5.9	1 one-way trip
Funding Inadequate	18	106	5.9	

JONES

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	120	20.0	1 hour
No Provider	6	120	20.0	
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Heritage Area Agency on Aging

LINN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	45	234	5.2	1 hour
Funding Inadequate	45	234	5.2	
Assisted Transportation	10	54	5.4	1 one-way trip
Funding Inadequate	6	6	1.0	
No Funding	4	48	12.0	
Chore	44	295	6.7	1 hour
Funding Inadequate	32	124	3.9	
No Funding	9	141	15.7	
No Provider	3	30	10.0	
Emergency Response Syst	145	145	1.0	1 client
Funding Inadequate	126	126	1.0	
No Funding	19	19	1.0	
Home Repair	7	16	2.3	1 hour
Funding Inadequate	1	1	1.0	
No Funding	6	15	2.5	
Homemaker	66	731	11.1	1 hour
Funding Inadequate	66	731	11.1	
Material Aide	126	135	1.1	1 client
Funding Inadequate	85	94	1.1	
No Funding	41	41	1.0	
Mental Health Outreach	47	192	4.1	1/4 hour
Funding Inadequate	35	96	2.7	
No Funding	6	48	8.0	
No Provider	6	48	8.0	
Personal Care	3	48	16.0	1 hour
Funding Inadequate	3	48	16.0	
Protective Payee Service	1	10	10.0	1 contact
Funding Inadequate	1	10	10.0	
Respite	30	978	32.6	1 hour
Funding Inadequate	30	978	32.6	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Heritage Area Agency on Aging

Transportation	178	1,978	11.1	1 one-way trip
Funding Inadequate	108	1,002	9.3	
No Funding	45	699	15.5	
No Provider	25	277	11.1	
Visiting	6	6	1.0	1 visit
Funding Inadequate	6	6	1.0	
WASHINGTON				
	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	30	5.0	1 hour
Funding Inadequate	6	30	5.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Aging Resources of Central Iowa

BOONE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	6	30	5.0	1 hour
Funding Inadequate	6	30	5.0	
Chore	7	42	6.0	1 hour
Funding Inadequate	6	36	6.0	
No Provider	1	6	6.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	7	23	3.3	1 client
Funding Inadequate	3	3	1.0	
No Funding	4	20	5.0	
Personal Care	12	150	12.5	1 hour
Funding Inadequate	12	150	12.5	
Respite	5	150	30.0	1 hour
Funding Inadequate	5	150	30.0	
Transportation	23	520	22.6	1 one-way trip
Funding Inadequate	23	520	22.6	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Aging Resources of Central Iowa

JASPER	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	7	22	3.1	1 hour
No Funding	7	22	3.1	
Chore	6	30	5.0	1 hour
No Funding	6	30	5.0	
Emergency Response Syst	18	26	1.4	1 client
No Funding	18	26	1.4	
Home Repair	1	1	1.0	1 hour
No Funding	1	1	1.0	
Homemaker	14	135	9.6	1 hour
Funding Inadequate	1	7	7.0	
No Funding	13	128	9.8	
Material Aide	18	24	1.3	1 client
Funding Inadequate	1	1	1.0	
No Funding	17	23	1.4	
Medication Management	6	12	2.0	1 client
No Funding	6	12	2.0	
Mental Health Outreach	5	10	2.0	1/4 hour
No Funding	5	10	2.0	
Respite	5	170	34.0	1 hour
No Funding	5	170	34.0	
Transportation	19	152	8.0	1 one-way trip
No Funding	19	152	8.0	
Visiting	6	60	10.0	1 visit
No Funding	6	60	10.0	
MADISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	6	210	35.0	1 client
Funding Inadequate	6	210	35.0	
Preventive Health Promotio	1	180	180.0	1 contact
No Funding	1	180	180.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Aging Resources of Central Iowa

MARION	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	20	20.0	1 hour
No Funding	1	20	20.0	
Emergency Response Syst	20	20	1.0	1 client
Funding Inadequate	7	7	1.0	
No Funding	13	13	1.0	
Homemaker	6	50	8.3	1 hour
Funding Inadequate	2	20	10.0	
No Funding	4	30	7.5	
Material Aide	20	28	1.4	1 client
Funding Inadequate	8	16	2.0	
No Funding	12	12	1.0	
Personal Care	18	240	13.3	1 hour
Funding Inadequate	12	180	15.0	
No Funding	6	60	10.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Aging Resources of Central Iowa

POLK	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	8	60	7.5	1 hour
Funding Inadequate	6	30	5.0	
No Funding	2	30	15.0	
Advocacy	6	6	1.0	1 hour
No Funding	6	6	1.0	
Assisted Transportation	66	326	4.9	1 one-way trip
Funding Inadequate	45	206	4.6	
No Funding	21	120	5.7	
Chore	78	468	6.0	1 hour
Funding Inadequate	60	348	5.8	
No Funding	12	90	7.5	
No Provider	6	30	5.0	
Counseling	6	84	14.0	1 hour
Funding Inadequate	6	84	14.0	
Emergency Response Syst	154	154	1.0	1 client
Funding Inadequate	16	16	1.0	
No Funding	138	138	1.0	
Home Delivered Meals	117	3,496	29.9	1 meal
Funding Inadequate	43	981	22.8	
No Funding	68	2,329	34.3	
No Provider	6	186	31.0	
Home Repair	38	930	24.5	1 hour
Funding Inadequate	18	235	13.1	
No Funding	20	695	34.8	
Homemaker	118	1,579	13.4	1 hour
Funding Inadequate	58	584	10.1	
No Funding	60	995	16.6	
Legal Assistance	9	9	1.0	1 hour
No Funding	9	9	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Aging Resources of Central Iowa

Legal Education	1	2	2.0	1 contact
No Funding	1	2	2.0	
Material Aide	385	893	2.3	1 client
Funding Inadequate	201	540	2.7	
No Funding	184	353	1.9	
Medication Management	3	12	4.0	1 client
Funding Inadequate	3	12	4.0	
Mental Health Outreach	22	292	13.3	1/4 hour
Funding Inadequate	22	292	13.3	
Personal Care	13	345	26.5	1 hour
Funding Inadequate	13	345	26.5	
Respite	165	2,262	13.7	1 hour
Funding Inadequate	106	1,527	14.4	
No Funding	59	735	12.5	
Transportation	137	1,167	8.5	1 one-way trip
Funding Inadequate	111	931	8.4	
No Funding	26	236	9.1	
Visiting	6	90	15.0	1 visit
Funding Inadequate	6	90	15.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Aging Resources of Central Iowa

STORY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	13	46	3.5	1 hour
Funding Inadequate	13	46	3.5	
Assisted Transportation	1	4	4.0	1 one-way trip
Funding Inadequate	1	4	4.0	
Caregiver Support	6	60	10.0	1 hour
No Provider	6	60	10.0	
Chore	19	214	11.3	1 hour
Funding Inadequate	7	70	10.0	
No Provider	12	144	12.0	
Emergency Response Syst	39	39	1.0	1 client
Funding Inadequate	31	31	1.0	
No Funding	8	8	1.0	
Home Delivered Meals	27	1,173	43.4	1 meal
Funding Inadequate	26	1,143	44.0	
No Funding	1	30	30.0	
Home Repair	1	10	10.0	1 hour
Funding Inadequate	1	10	10.0	
Homemaker	21	273	13.0	1 hour
Funding Inadequate	9	108	12.0	
No Funding	12	165	13.8	
Material Aide	9	9	1.0	1 client
Funding Inadequate	3	3	1.0	
No Funding	6	6	1.0	
Personal Care	3	45	15.0	1 hour
No Funding	3	45	15.0	
Respite	6	66	11.0	1 hour
Funding Inadequate	6	66	11.0	
Transportation	27	368	13.6	1 one-way trip
Funding Inadequate	19	200	10.5	
No Funding	8	168	21.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Aging Resources of Central Iowa

WARREN	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Respite	5	100	20.0	1 hour
Funding Inadequate	5	100	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Southwest 8 Area Agency on Aging

CASS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	3	3	1.0	1 client
No Funding	3	3	1.0	
Transportation	3	60	20.0	1 one-way trip
No Provider	3	60	20.0	
FREMONT	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	45	5.0	1 hour
No Provider	9	45	5.0	
Emergency Response Syst	4	4	1.0	1 client
No Funding	4	4	1.0	
Homemaker	6	36	6.0	1 hour
Funding Inadequate	6	36	6.0	
HARRISON	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	2	2	1.0	1 hour
Funding Inadequate	1	1	1.0	
No Provider	1	1	1.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Visiting	10	10	1.0	1 visit
No Provider	10	10	1.0	
MILLS	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	9	36	4.0	1 hour
No Provider	9	36	4.0	
Material Aide	13	35	2.7	1 client
Funding Inadequate	2	24	12.0	
No Funding	11	11	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Southwest 8 Area Agency on Aging

MONTGOMERY

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	12	48	4.0	1 hour
No Provider	12	48	4.0	
Counseling	2	8	4.0	1 hour
No Funding	2	8	4.0	
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	
Material Aide	1	2	2.0	1 client
Funding Inadequate	1	2	2.0	

PAGE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Funding	3	3	1.0	
Chore	30	285	9.5	1 hour
Funding Inadequate	6	120	20.0	
No Provider	24	165	6.9	
Home Repair	23	42	1.8	1 hour
Funding Inadequate	8	17	2.1	
No Funding	3	4	1.3	
No Provider	12	21	1.8	
Homemaker	4	40	10.0	1 hour
Funding Inadequate	4	40	10.0	
Material Aide	5	8	1.6	1 client
Funding Inadequate	5	8	1.6	
Nutrition Counseling	1	1	1.0	1 session
No Provider	1	1	1.0	
Retired Service Volunteer P	8	32	4.0	1 placement
No Provider	8	32	4.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Southwest 8 Area Agency on Aging

POTTAWATTAMIE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	4	48	12.0	1 hour
No Provider	4	48	12.0	
Chore	9	36	4.0	1 hour
Funding Inadequate	6	6	1.0	
No Provider	3	30	10.0	
Home Delivered Meals	5	75	15.0	1 meal
Funding Inadequate	5	75	15.0	
Home Repair	2	2	1.0	1 hour
Funding Inadequate	2	2	1.0	
Homemaker	3	30	10.0	1 hour
Funding Inadequate	3	30	10.0	
Material Aide	13	13	1.0	1 client
Funding Inadequate	9	9	1.0	
No Funding	4	4	1.0	
Mental Health Outreach	8	58	7.3	1/4 hour
No Provider	8	58	7.3	
Respite	1	20	20.0	1 hour
Funding Inadequate	1	20	20.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Area XIV Agency on Aging

ADAIR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	6	120	20.0	1 meal
No Provider	6	120	20.0	
CLARKE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	5	40	8.0	1 hour
No Provider	5	40	8.0	
Respite	6	192	32.0	1 hour
Unable to Staff	6	192	32.0	
DECATUR	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	180	30.0	1 hour
Funding Inadequate	6	180	30.0	
Emergency Response Syst	5	5	1.0	1 client
Funding Inadequate	5	5	1.0	
Home Delivered Meals	5	310	62.0	1 meal
Funding Inadequate	5	310	62.0	
Homemaker	5	50	10.0	1 hour
Funding Inadequate	5	50	10.0	
Material Aide	6	300	50.0	1 client
Funding Inadequate	6	300	50.0	
Transportation	6	60	10.0	1 one-way trip
Funding Inadequate	6	60	10.0	
RINGGOLD	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	1	10	10.0	1 hour
No Provider	1	10	10.0	
Transportation	3	30	10.0	1 one-way trip
No Provider	3	30	10.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Area XIV Agency on Aging

TAYLOR

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	6	30	5.0	1 hour
Funding Inadequate	6	30	5.0	
Emergency Response Syst	6	6	1.0	1 client
Funding Inadequate	6	6	1.0	
Homemaker	6	120	20.0	1 hour
Funding Inadequate	6	120	20.0	
Transportation	6	30	5.0	1 one-way trip
Funding Inadequate	6	30	5.0	

UNION

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	41	644	15.7	1 hour
No Provider	41	644	15.7	
Home Repair	1	50	50.0	1 hour
No Funding	1	50	50.0	
Homemaker	1	30	30.0	1 hour
Unable to Staff	1	30	30.0	
Personal Care	7	52	7.4	1 hour
Funding Inadequate	7	52	7.4	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Seneca Area Agency on Aging

APPANOOSE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Chore	3	90	30.0	1 hour
Funding Inadequate	3	90	30.0	
Emergency Response Syst	5	5	1.0	1 client
No Funding	5	5	1.0	
Home Delivered Meals	5	176	35.2	1 meal
Funding Inadequate	3	84	28.0	
No Funding	2	92	46.0	
Home Repair	4	4	1.0	1 hour
Funding Inadequate	2	2	1.0	
No Funding	2	2	1.0	
Material Aide	7	7	1.0	1 client
Funding Inadequate	2	2	1.0	
No Funding	5	5	1.0	

DAVIS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Homemaker	1	2	2.0	1 hour
Funding Inadequate	1	2	2.0	
Nutrition Education	13	13	1.0	1 session
No Provider	13	13	1.0	

JEFFERSON

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	2	2	1.0	1 client
No Funding	2	2	1.0	

KEOKUK

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Repair	1	1	1.0	1 hour
Funding Inadequate	1	1	1.0	

LUCAS

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Material Aide	1	1	1.0	1 client
Funding Inadequate	1	1	1.0	

Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010

Seneca Area Agency on Aging

MONROE

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Emergency Response Syst	3	3	1.0	1 client
No Funding	3	3	1.0	
Home Delivered Meals	3	30	10.0	1 meal
Funding Inadequate	3	30	10.0	
Material Aide	1	1	1.0	1 client
No Funding	1	1	1.0	

VAN BUREN

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	6	120	20.0	1 one-way trip
Funding Inadequate	6	120	20.0	

WAPELLO

	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Adult Daycare	3	150	50.0	1 hour
No Provider	3	150	50.0	
Home Delivered Meals	1	9	9.0	1 meal
Funding Inadequate	1	9	9.0	
Home Repair	3	71	23.7	1 hour
Funding Inadequate	3	71	23.7	
Material Aide	41	264	6.4	1 client
Funding Inadequate	33	208	6.3	
No Funding	8	56	7.0	
Mental Health Outreach	1	1	1.0	1/4 hour
No Provider	1	1	1.0	
Nutrition Education	7	7	1.0	1 session
No Provider	7	7	1.0	

***Iowa Department on Aging
Case Management Program for Frail Elders (CMPFE)
Unmet Needs Report
7/1/2010 to 12/31/2010***

Southeast Iowa Area Agency on Aging

HENRY	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	4	4	1.0	1 one-way trip
No Funding	4	4	1.0	
Chore	4	4	1.0	1 hour
No Funding	4	4	1.0	
LEE	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Home Delivered Meals	6	84	14.0	1 meal
Funding Inadequate	6	84	14.0	
LOUISA	Total Consumers	Total Units	Avg. Per Consumer	Service Unit of Measure
Assisted Transportation	3	3	1.0	1 one-way trip
No Provider	3	3	1.0	
Chore	5	5	1.0	1 hour
No Provider	5	5	1.0	